

# STEP BY STEP TO REGISTER EASTEL SIMCARD

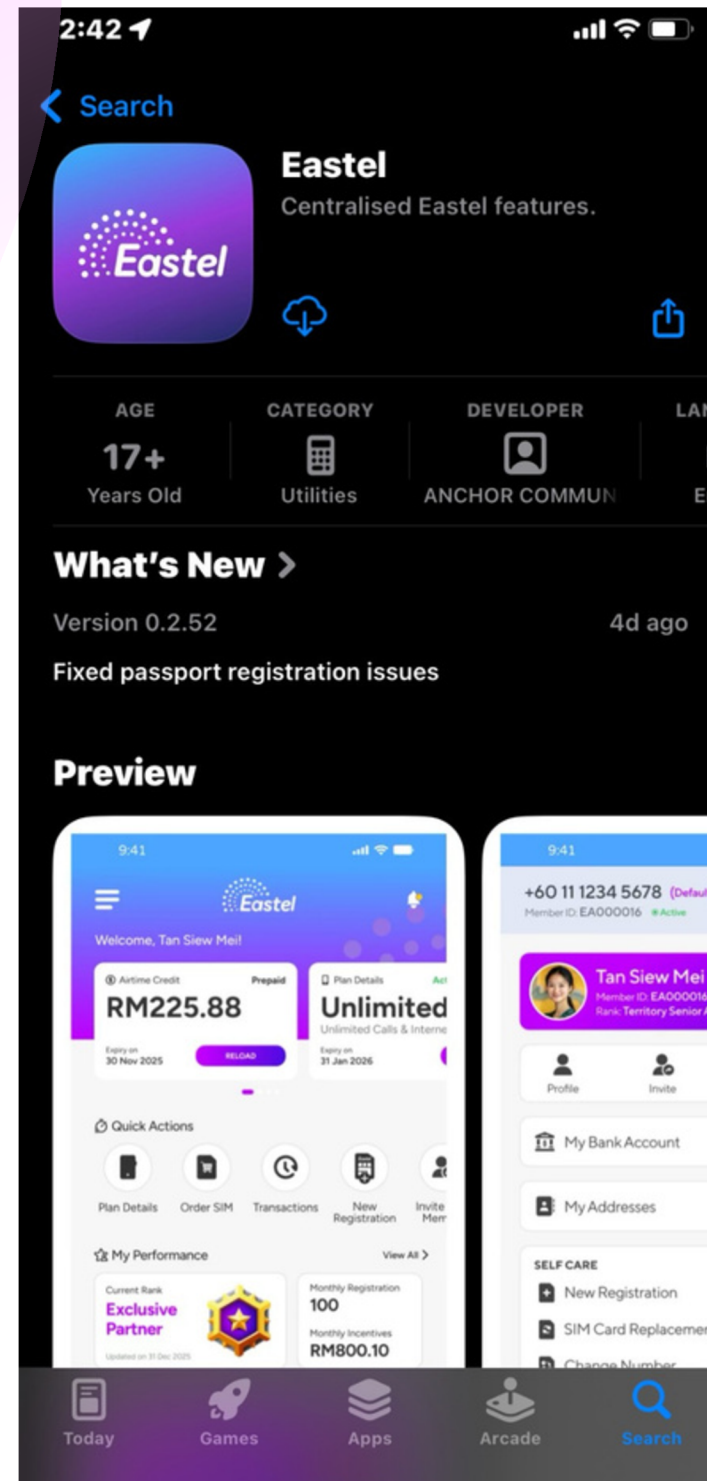
# EASTEL APP



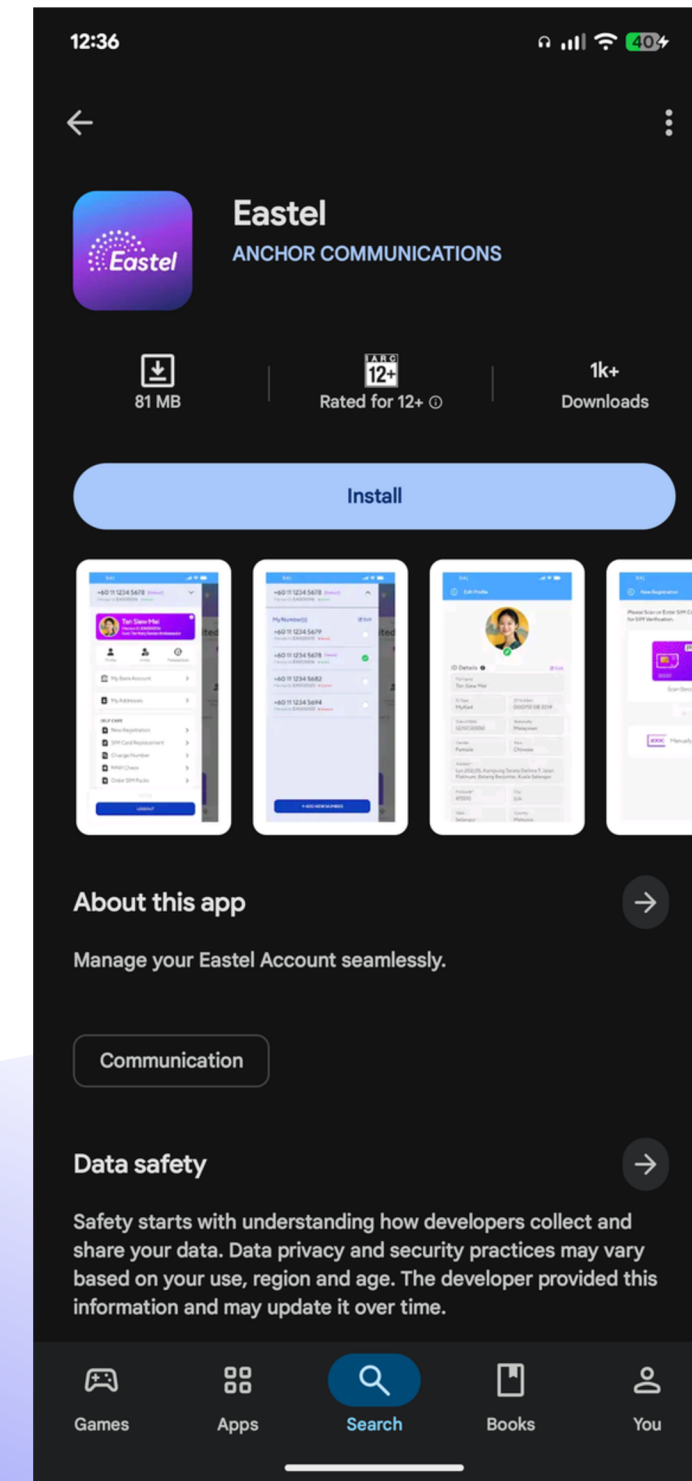
## STEP 1

### DOWNLOAD AND INSTALL EASTEL APP

First, you need to download **EASTEL** App by searching at Playstore (Android) and App Store (Apple)



AppStore Version  
(Apple)



PlayStore Version  
(Android)

## STEP 2.1

### EASTEL APP LATEST VERSION

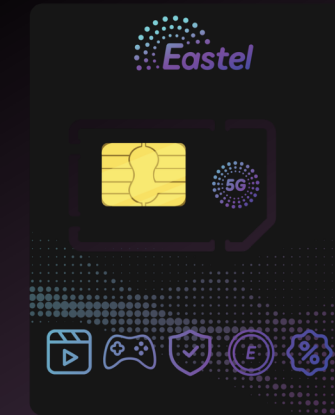
Make sure the  
EASTEL App version  
is on the 0.2.56  
latest version



## STEP 2.2

### IDENTIFICATION CARD ( IC )

Prepare your Eastel SimCard,  
Identification Card ( IC ) or  
document (Passport) for  
verification purpose



Simcard



Identification Card (IC)



MyKAS



MyPR




Document (Passport)




MyTentera

### STEP 3

#### ACTIVATE NEW SIMCARD

a. Click on the  and you will be directed to next page

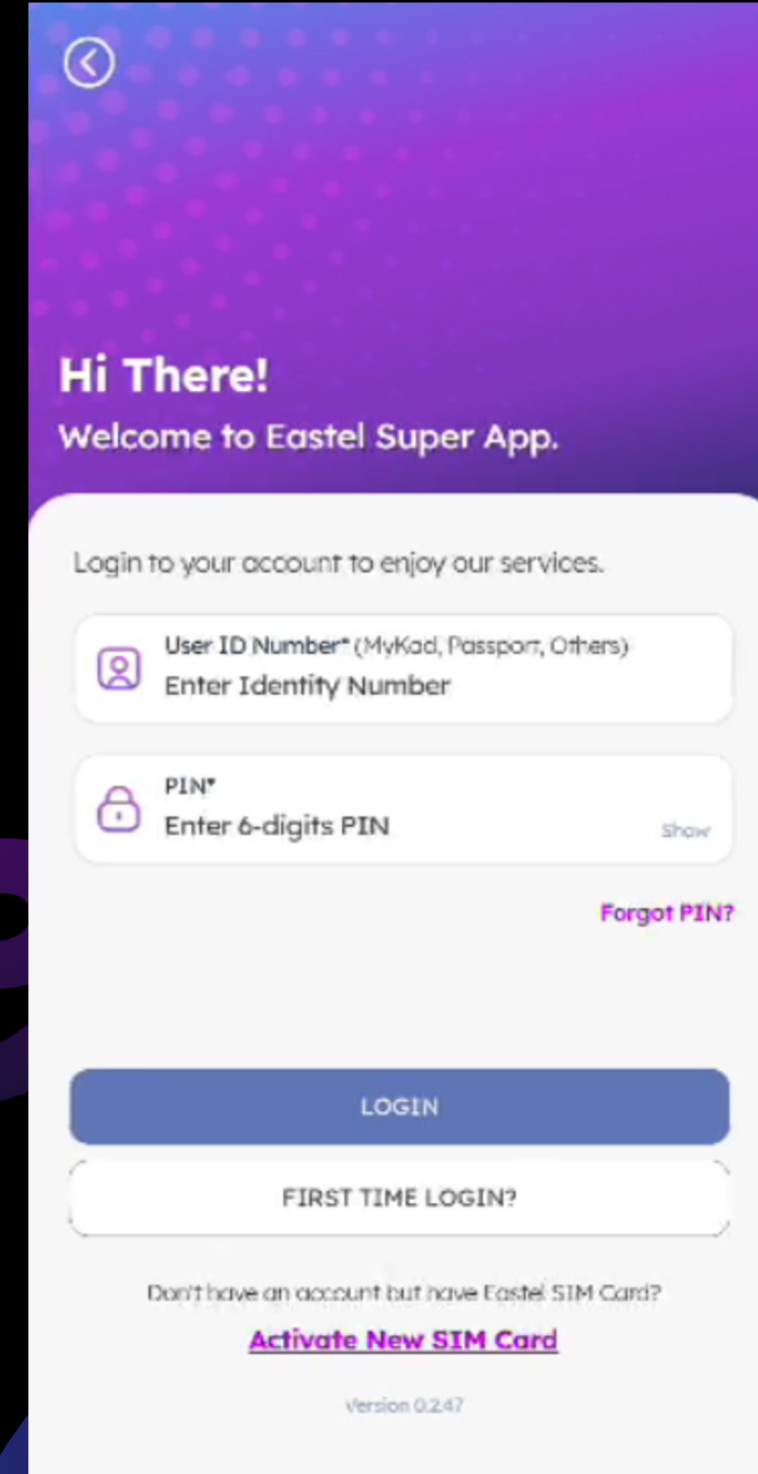
b. Click on the  to start the registration

a.



CLICK HERE

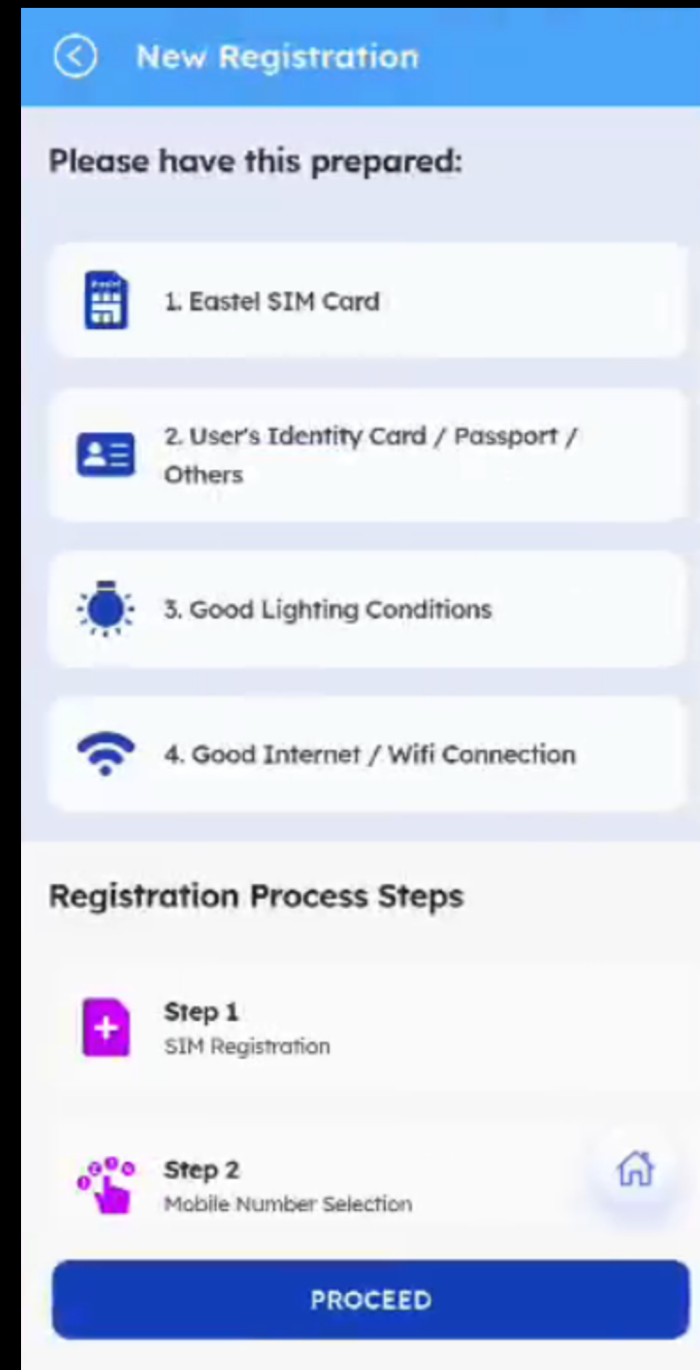
b.



CLICK HERE

## STEP 4.1 SIMCARD

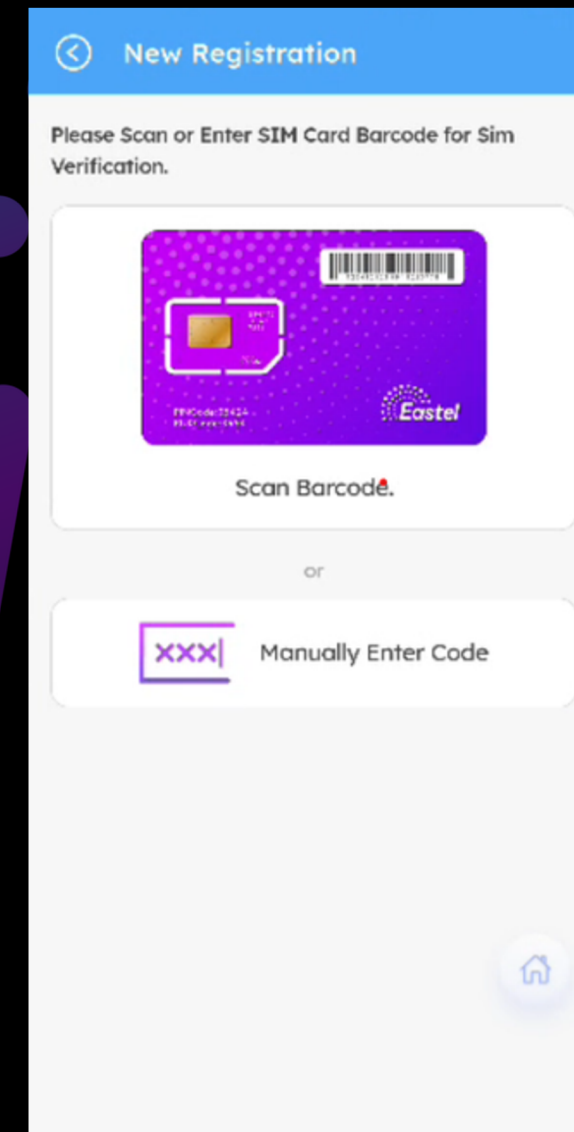
Click on the **PROCEED** button which required you to scan the barcode at the back of the simcard.



CLICK HERE

## STEP 4.2 SCAN BARCODE

After that, you need to scan barcode written at the back of the simcard as shown below

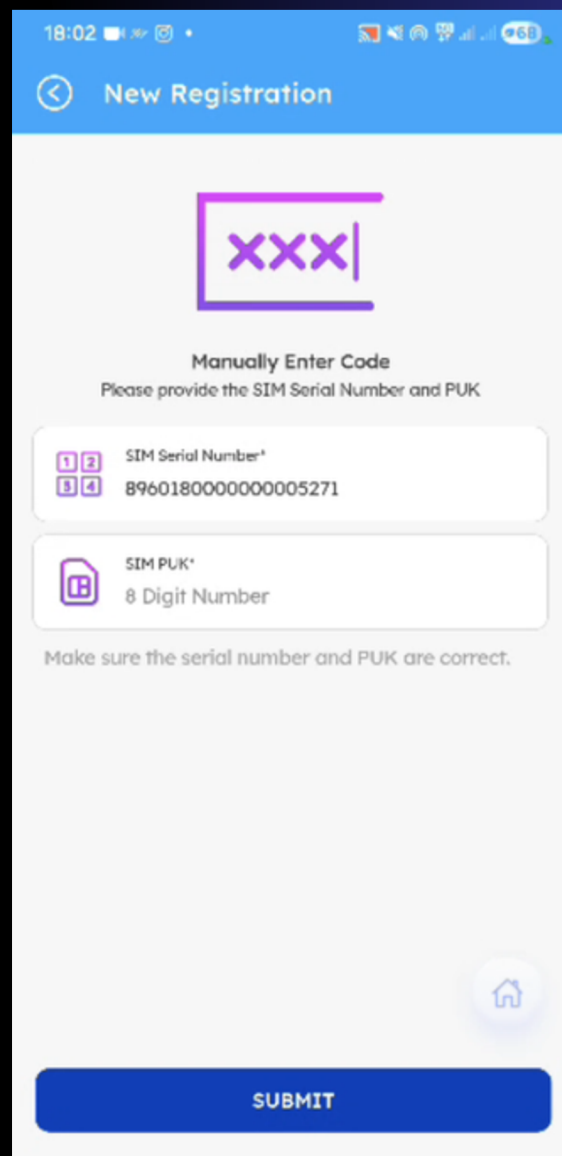


PUK NUMBER

BARCODE

## STEP 5.1 PUK NUMBER

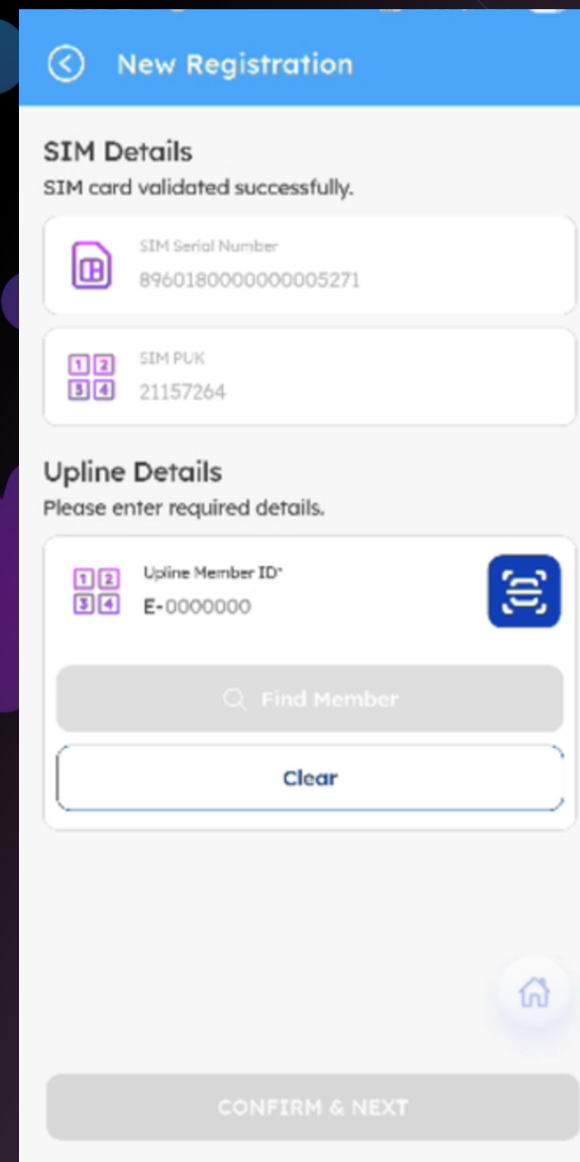
Enter the Sim 8 digit **PUK Number** written at the back of the simcard



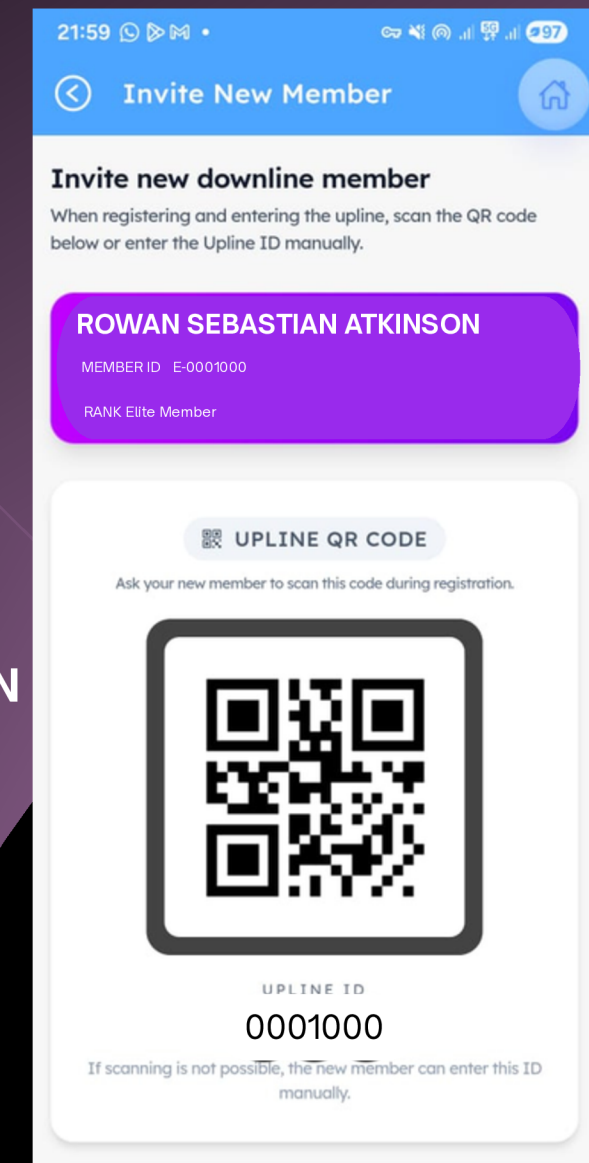
PUK NUMBER

## STEP 5.2 UPLINE MEMBER ID

For the Upline Details, there is two option which you can enter the Upline Member ID by manual or you can scan qr code for the upline Member ID as shown below, click Confirm & Next



CLICK THIS ICON TO SCAN QR CODE

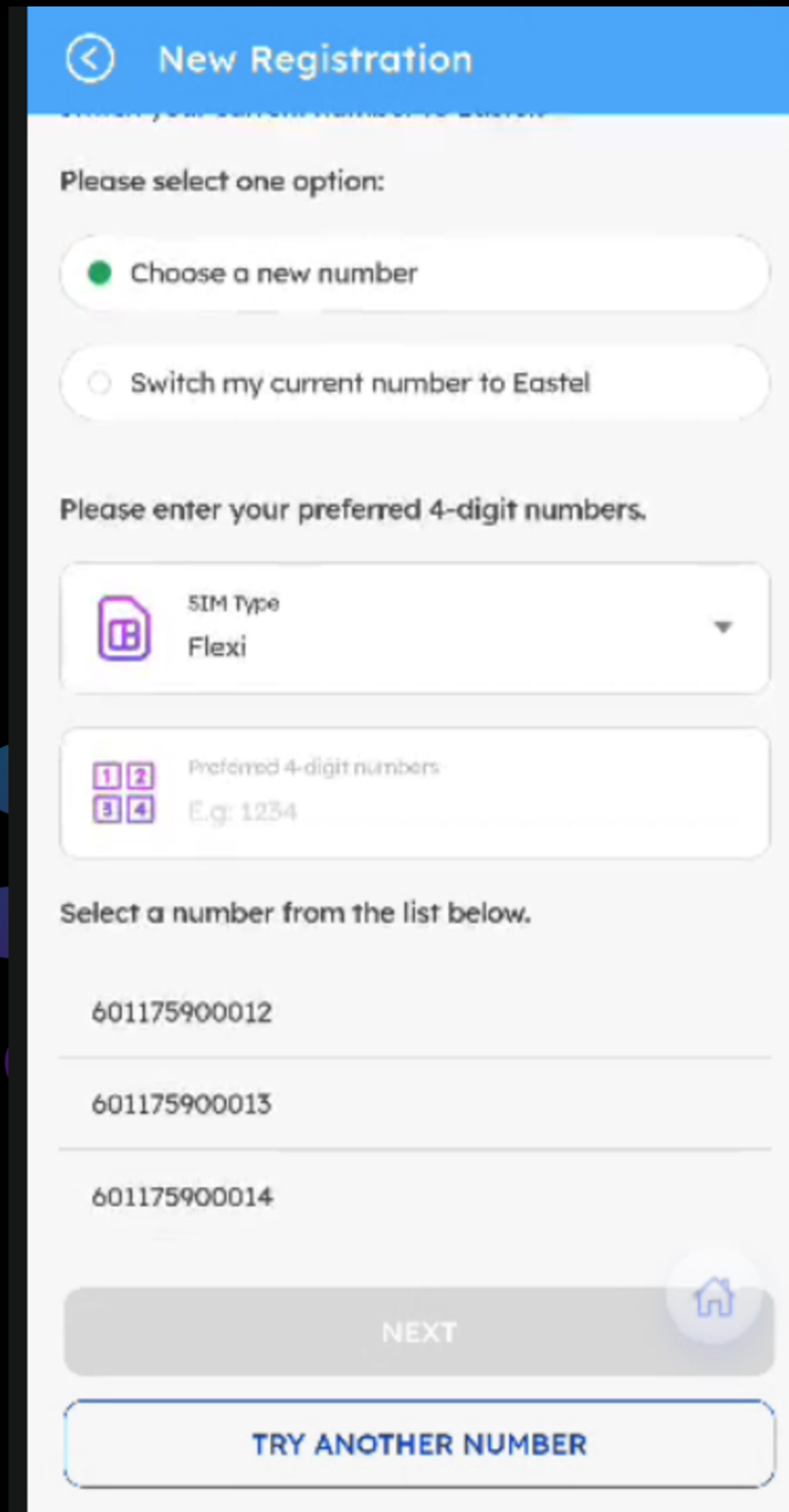


QR CODE

## STEP 6.1

### CHOOSE A NEW NUMBER

From here you got option to 'Choose a new number', Sim type 'Flexi' and enter your last 4 digit number to choose, after choosing the number it will be automatically locked



New Registration

Please select one option:

Choose a new number

Switch my current number to Eastel

Please enter your preferred 4-digit numbers.

SIM Type  
Flexi

Preferred 4-digit numbers  
E.g: 1234

Select a number from the list below.

601175900012

601175900013

601175900014

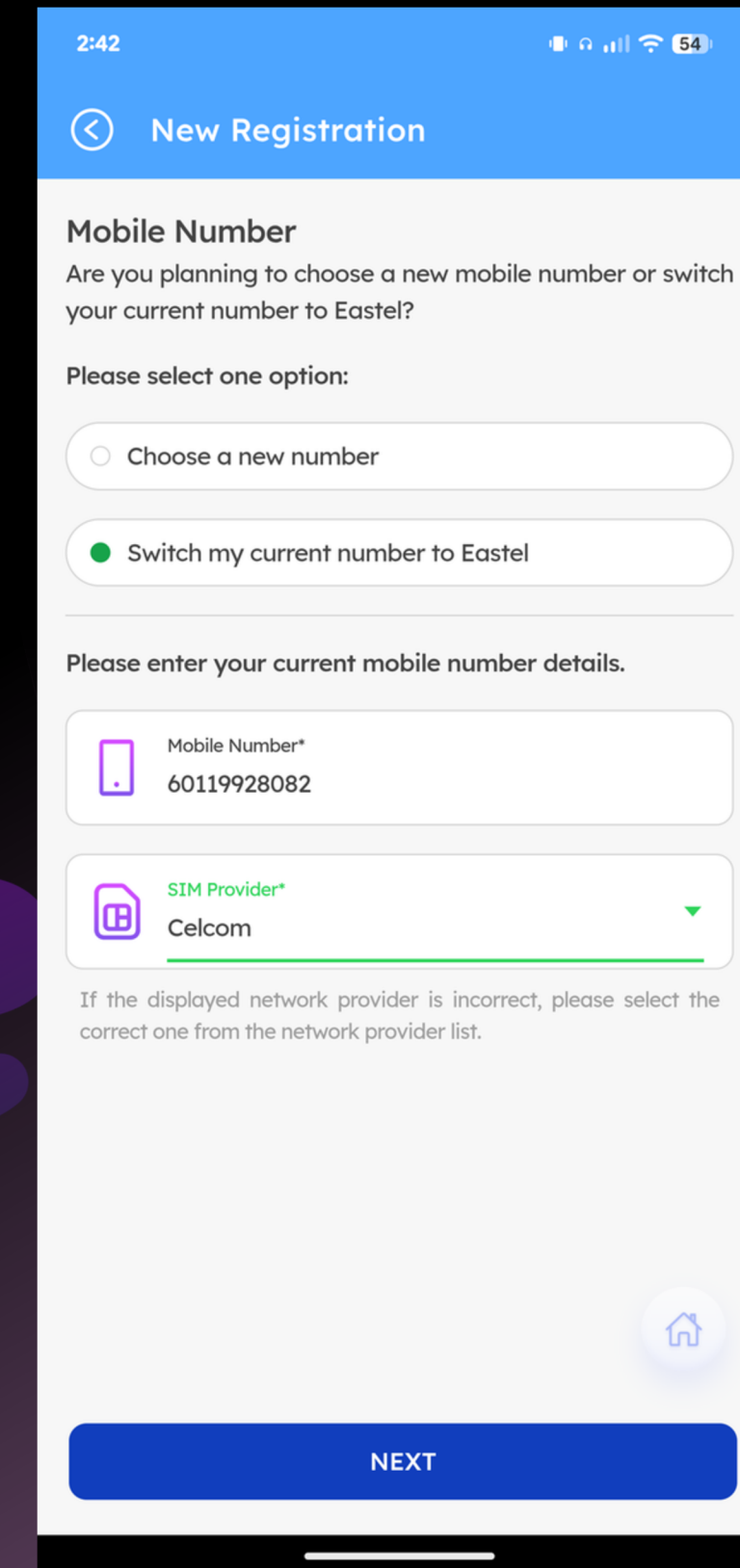
NEXT

TRY ANOTHER NUMBER

## STEP 6.2

### SWITCH YOUR NUMBER TO EASTEL (MNP)

And another option is 'Switch your current number to Eastel', Enter your previous telco mobile number and choose your previous telco provider and then click the next button



New Registration

Mobile Number

Are you planning to choose a new mobile number or switch your current number to Eastel?

Please select one option:

Choose a new number

Switch my current number to Eastel

Please enter your current mobile number details.

Mobile Number\*  
60119928082

SIM Provider\*  
Celcom

If the displayed network provider is incorrect, please select the correct one from the network provider list.

NEXT

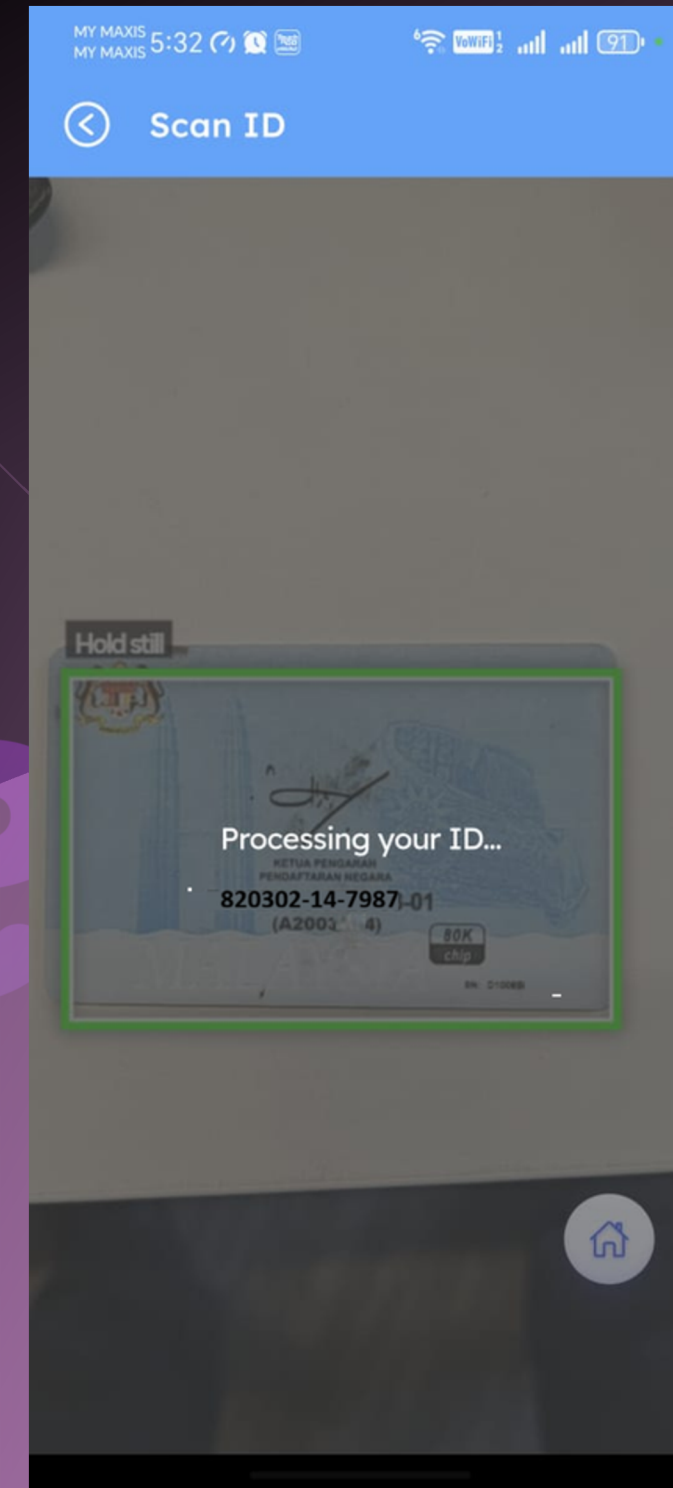
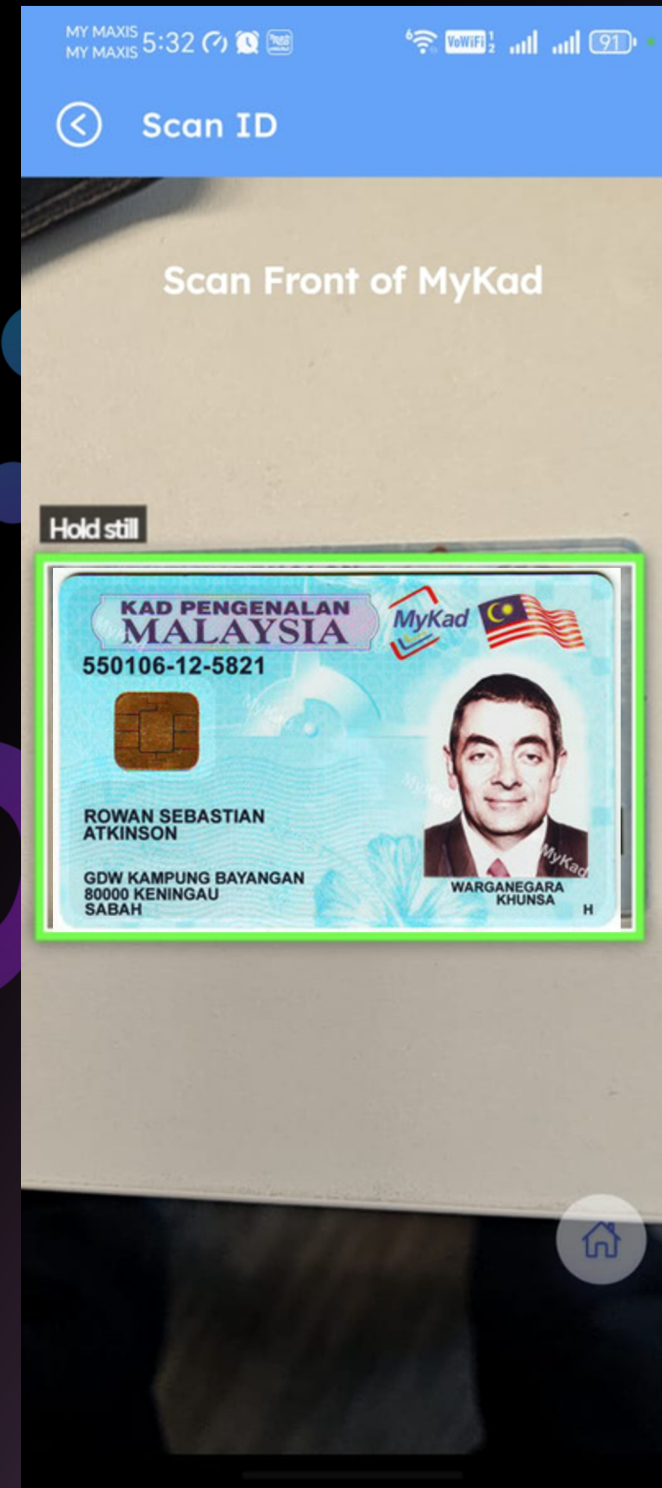
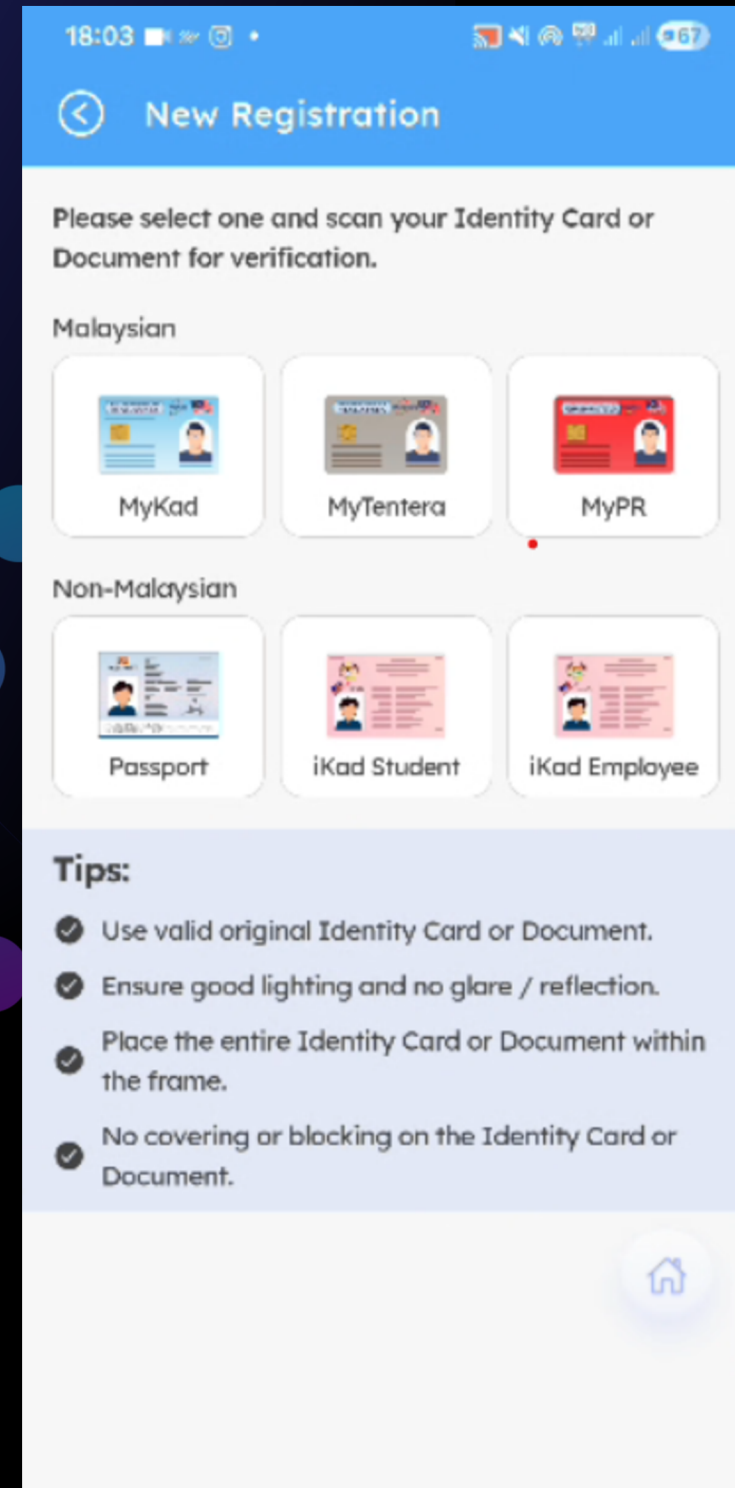
CLICK HERE



## STEP 7

### SCAN IC / PASSPORT

Please select on identity card ( IC ) or document ( Passport ) for verification, from here you need to scan with physical identity card or document (front and back) step by step



## STEP 8

### CONFIRM ON YOUR DETAIL

After finish scanning, double check on your detail before continue on the next step

18:06

New Registration

NAME  
ROWAN SEBASTIAN  
ATKINSON

ID NUMBER  
550106-12-5821

Customer's Details (as per MyKad, MyTentera, MyPR)  
Please check and retake MYKad ID if incorrect.

Full Name  
ROWAN SEBASTIAN ATKINSON

ID Type  
MYKAD

ID Number  
550106-12-5821

Date of Birth  
1994-03-11

Nationality  
MALAYSIAN

Gender  
MALE

Race  
OTHERS

Address\*  
NO 10 LOT 4882 B RESIDENT PARK PHASE 3

CONTINUE

RETAKE MYKAD

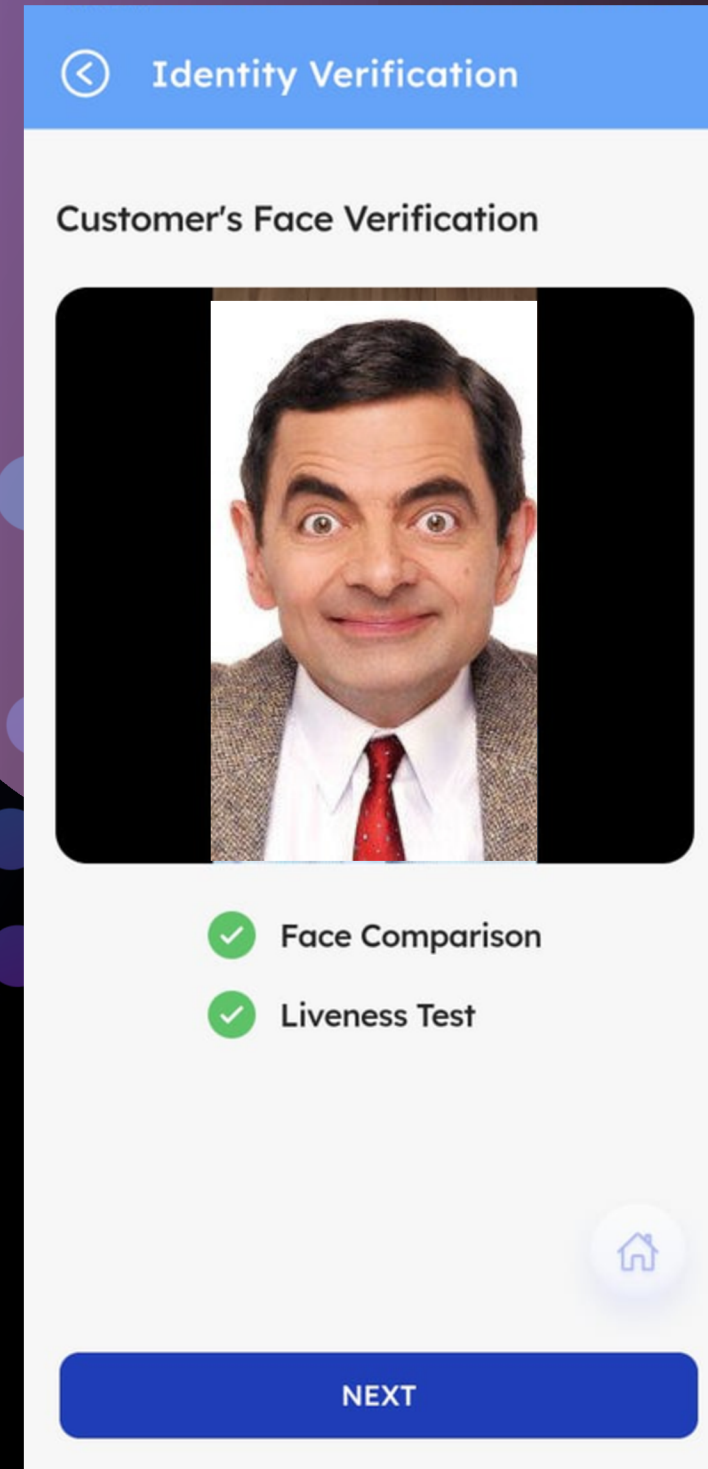
CLICK HERE



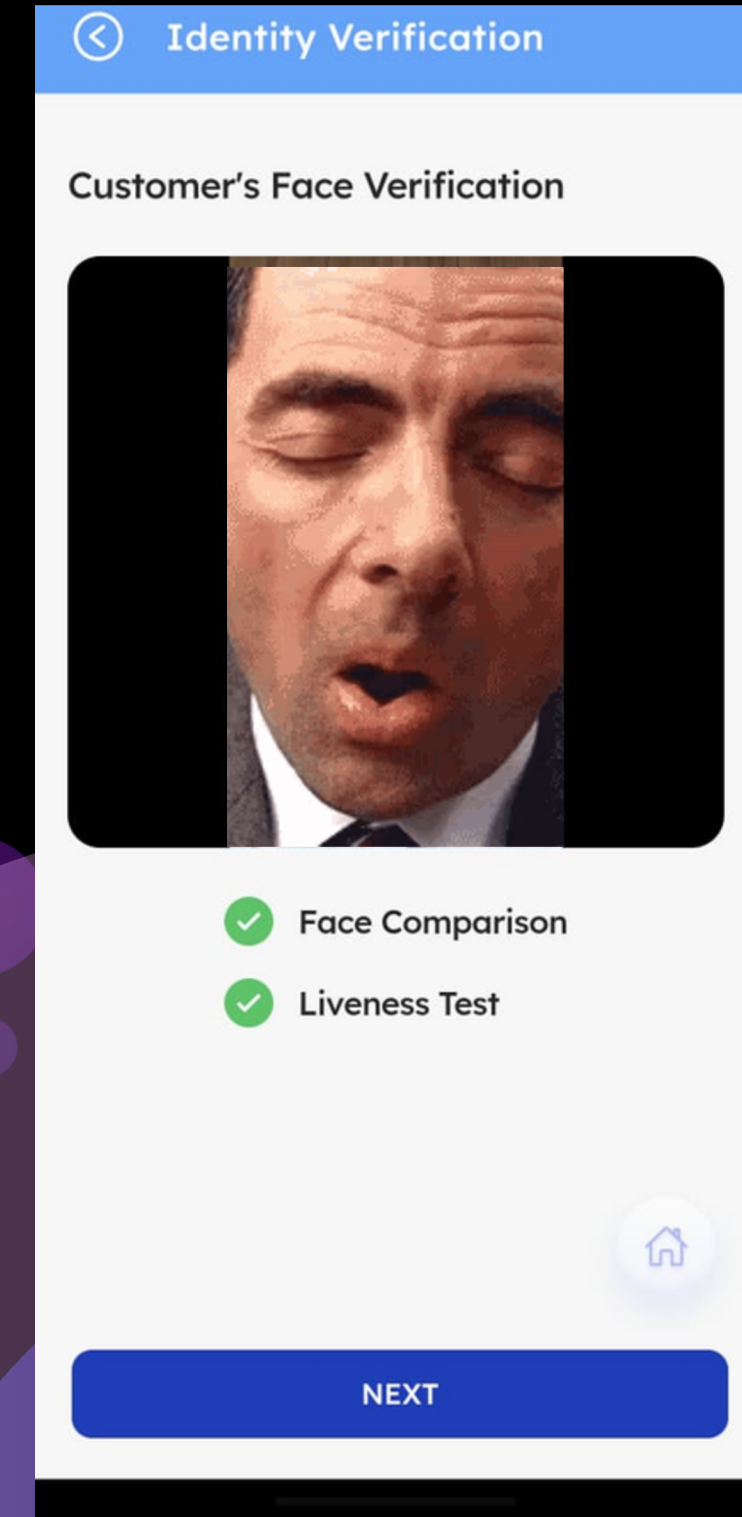
## STEP 9

### Face Comparison & Liveness test

Next, you will need to do face recognition for verification purpose



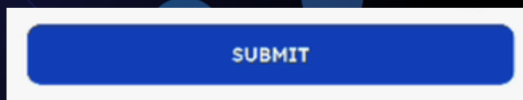
Blink your eyes for face comparison and liveness test process



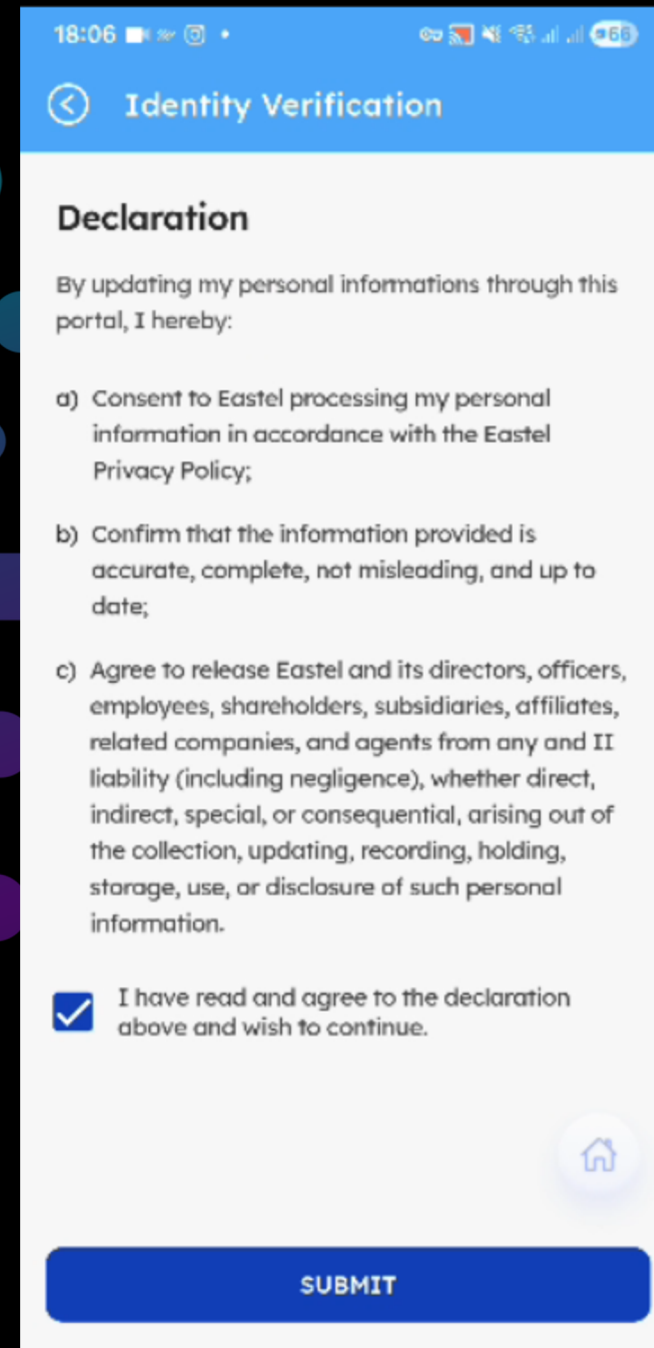
## STEP 10

### DECLARATION POLICY

Read on the declaration policy and tick on the box upon agree, and then click button



CLICK HERE



18:06

Identity Verification

#### Declaration

By updating my personal informations through this portal, I hereby:

- a) Consent to Eastel processing my personal information in accordance with the Eastel Privacy Policy;
- b) Confirm that the information provided is accurate, complete, not misleading, and up to date;
- c) Agree to release Eastel and its directors, officers, employees, shareholders, subsidiaries, affiliates, related companies, and agents from any and II liability (including negligence), whether direct, indirect, special, or consequential, arising out of the collection, updating, recording, holding, storage, use, or disclosure of such personal information.

I have read and agree to the declaration above and wish to continue.

SUBMIT

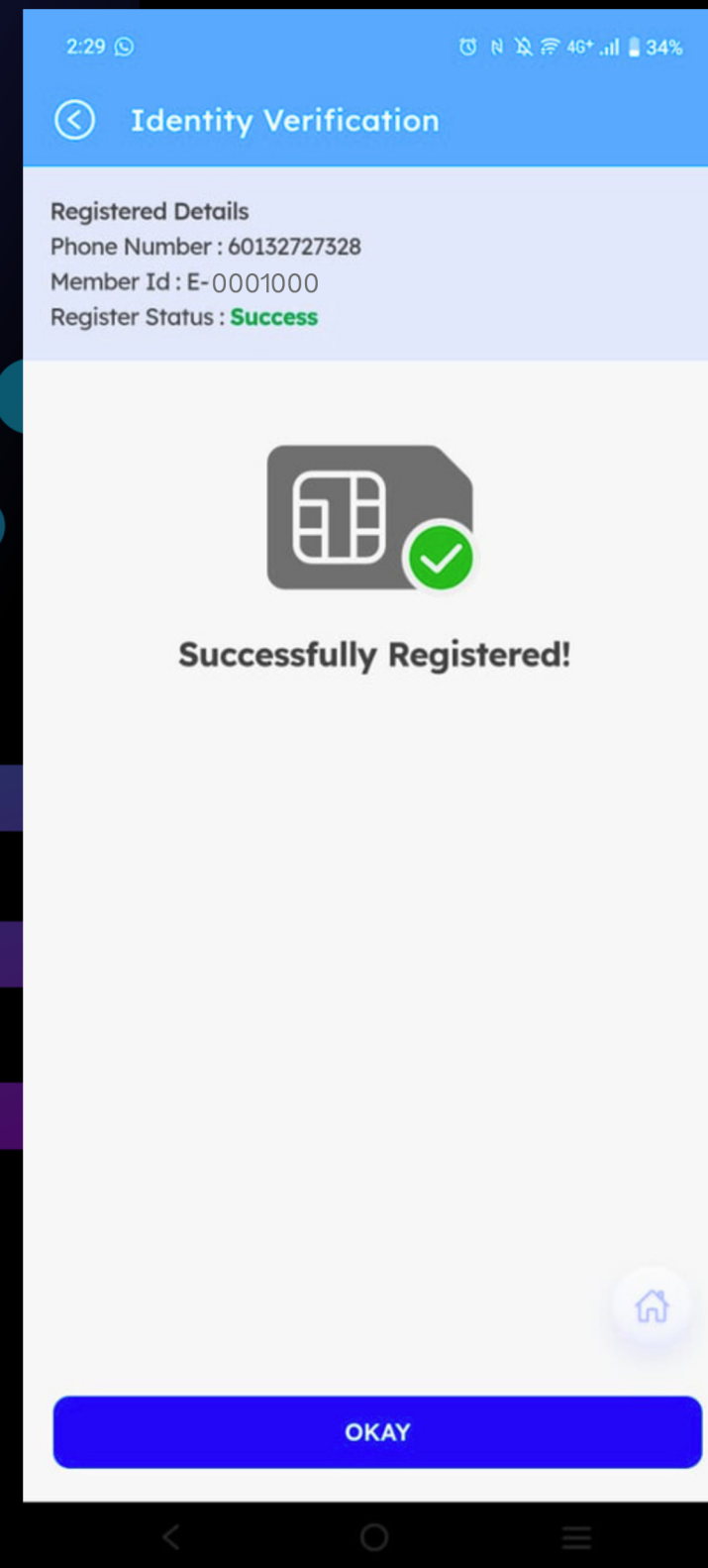
CLICK HERE



## STEP 11

### SUCCESSFULLY REGISTERED

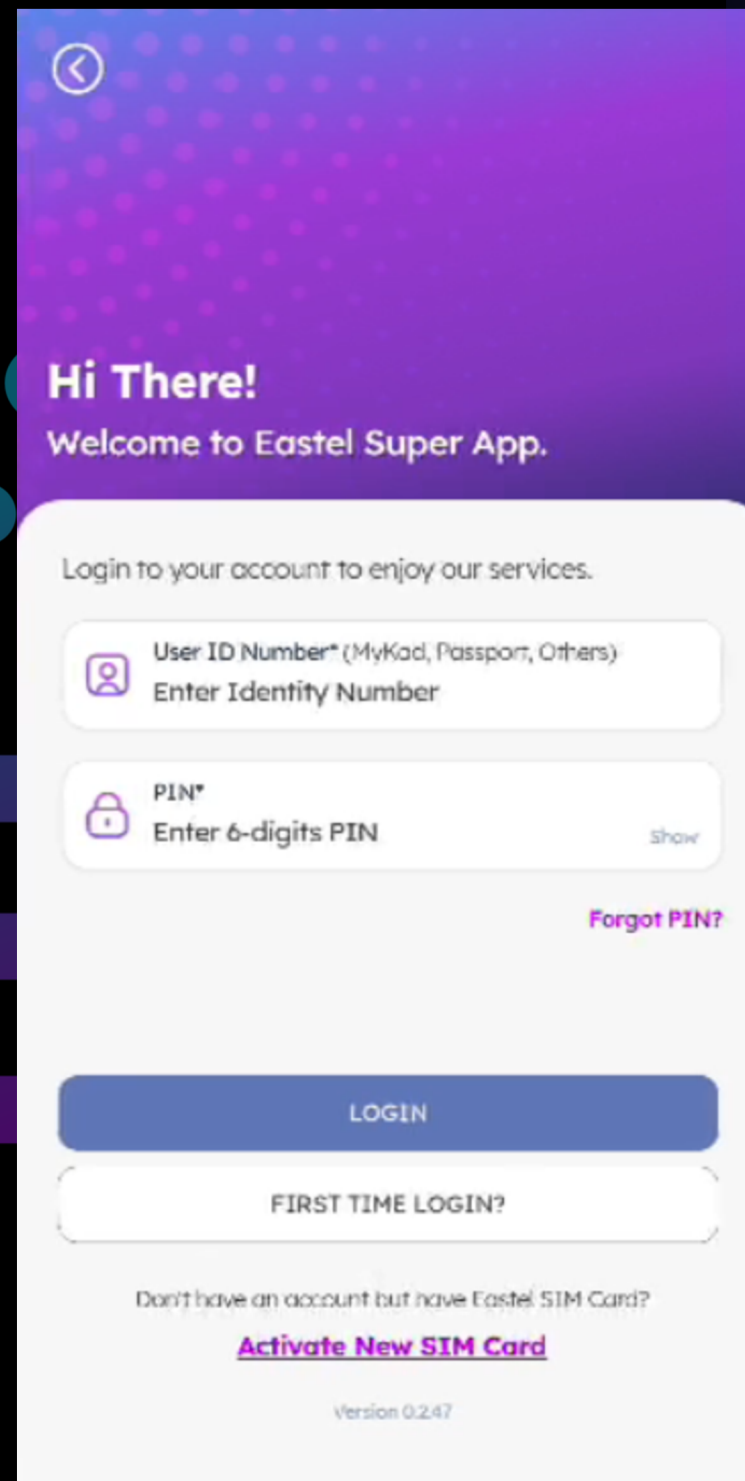
Once you see this page, it means that you are successfully registered your number under EASTEL, Congratulations!



## STEP 12

### FIRST TIME LOGIN

After successfully registering the SIM card, tap the “FIRST TIME LOGIN?” button to log in to the EASTEL application.



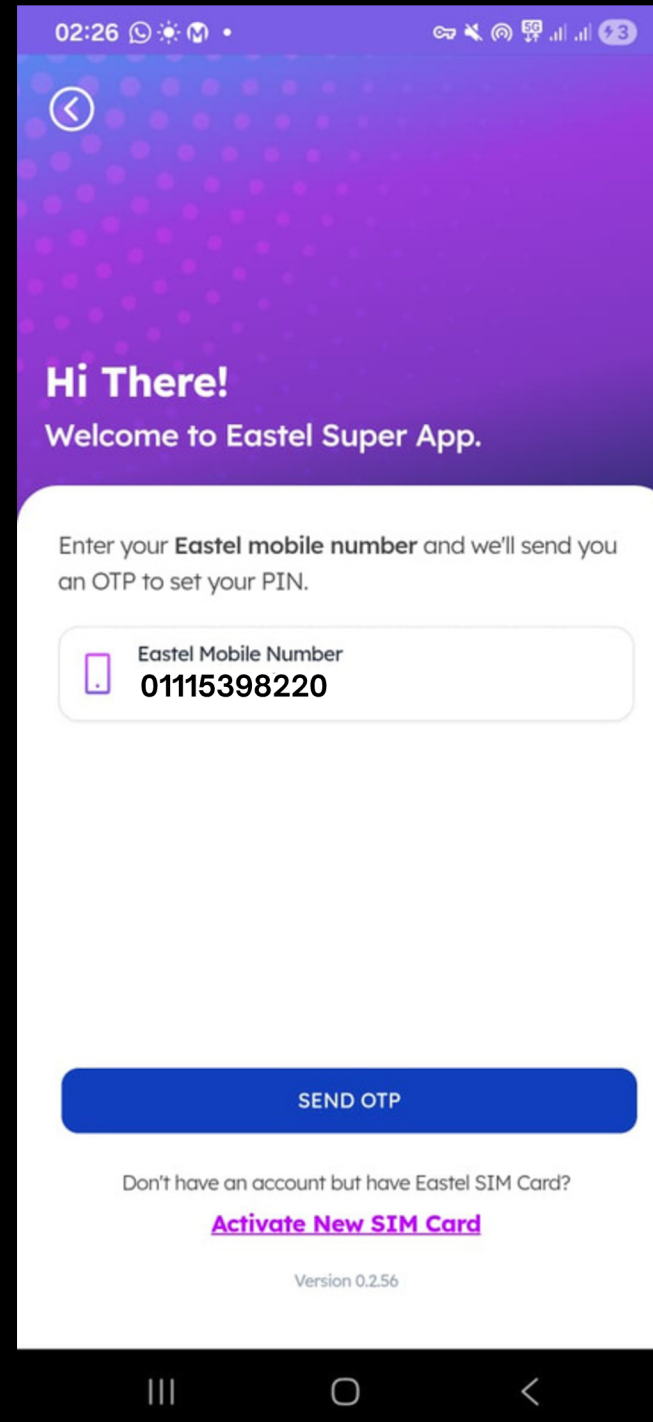
The screenshot shows the login interface of the Eastel Super App. At the top, there is a back arrow icon. Below it, the text reads "Hi There! Welcome to Eastel Super App." followed by "Login to your account to enjoy our services." The form contains two input fields: "User ID Number\* (MyKad, Passport, Others) Enter Identity Number" and "PIN\* Enter 6-digits PIN" with a "Show" toggle. A "Forgot PIN?" link is positioned to the right of the PIN field. Below the inputs are two buttons: a blue "LOGIN" button and a white "FIRST TIME LOGIN?" button. At the bottom, there is a link for "Don't have an account but have Eastel SIM Card? [Activate New SIM Card](#)" and the version number "Version 0.247".

← **CLICK HERE**

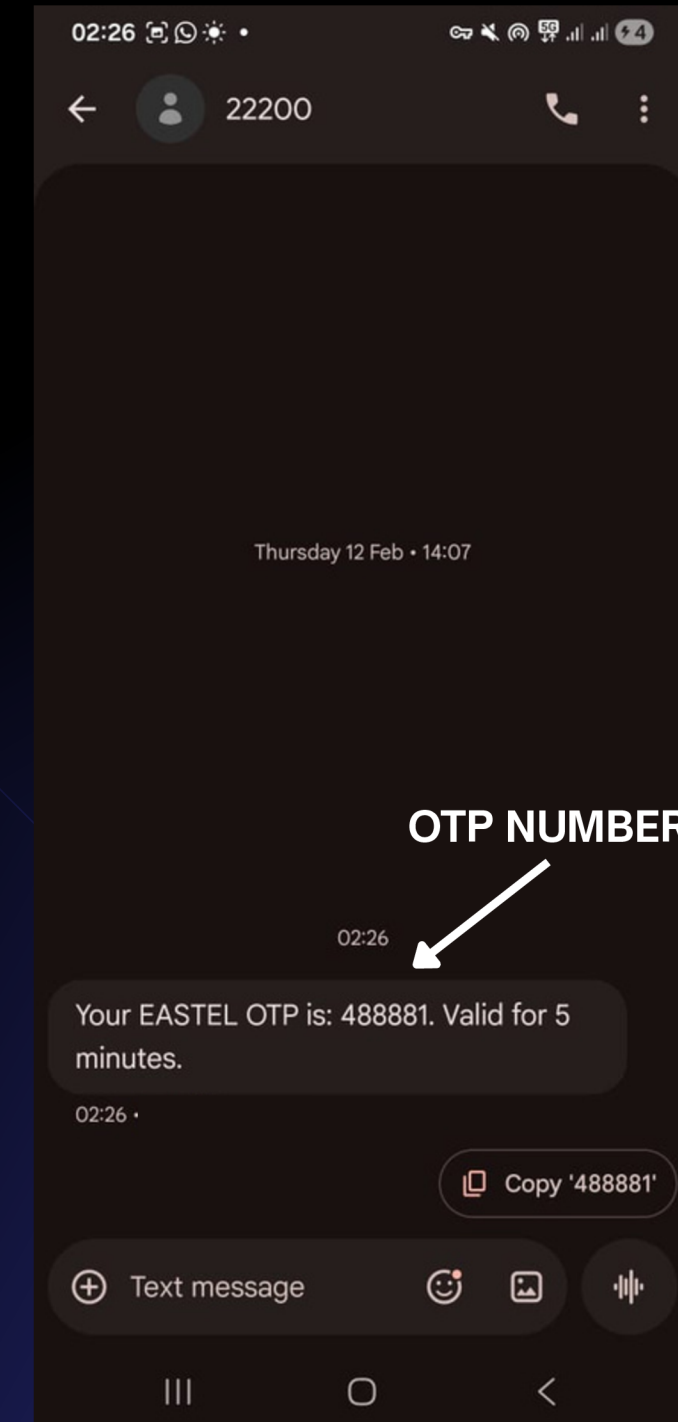
## STEP 13

### REQUEST TO RECEIVE OTP

Next, tap the SEND OTP button to receive the OTP number via message. The OTP consists of 6 digits, for example as shown in the picture: “488881”.



CLICK HERE



OTP NUMBER

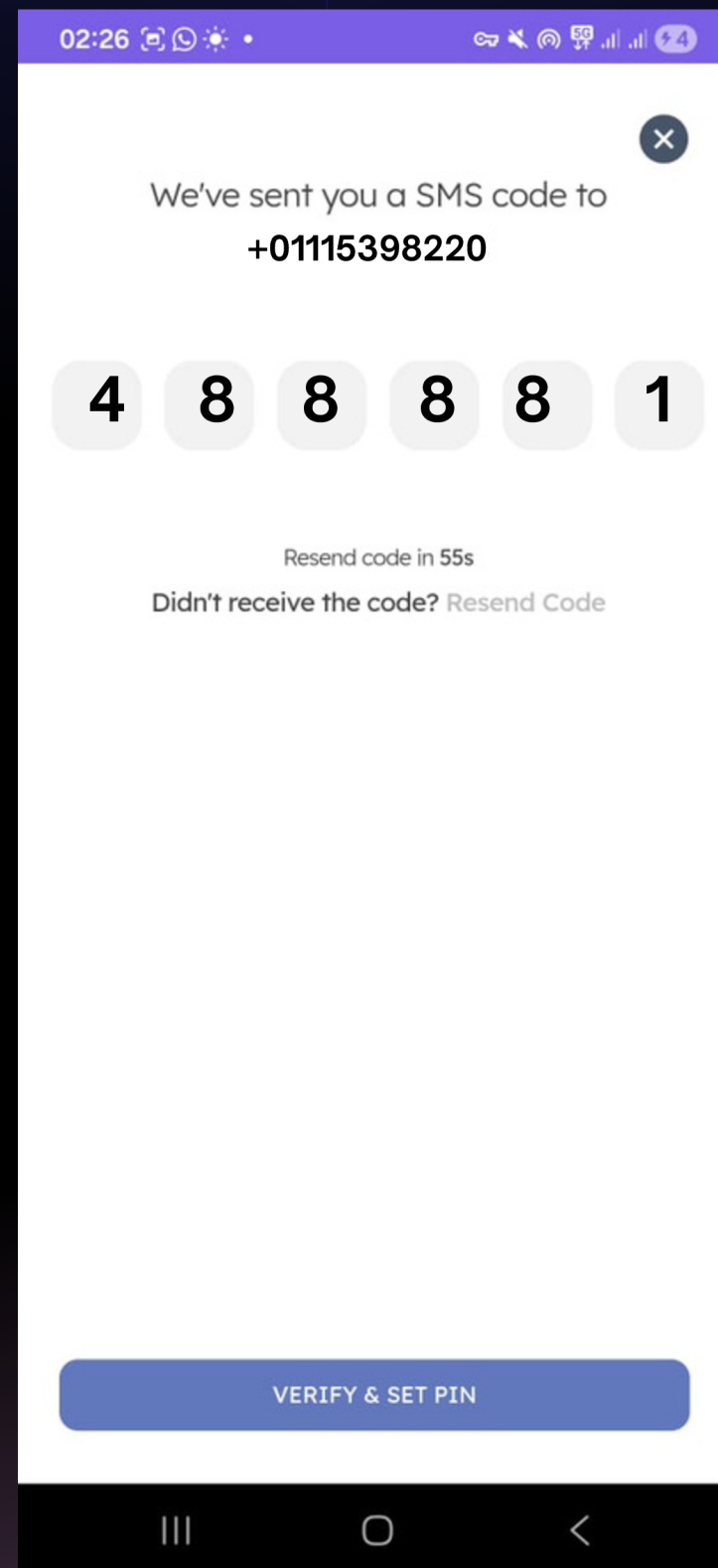


OTP NUMBER ( 6 DIGIT)

## STEP 14

### OTP NUMBER

Enter the OTP number into the EASTEL application. You have 60 seconds before the OTP expires. Then tap the “VERIFY & SET PIN” button.



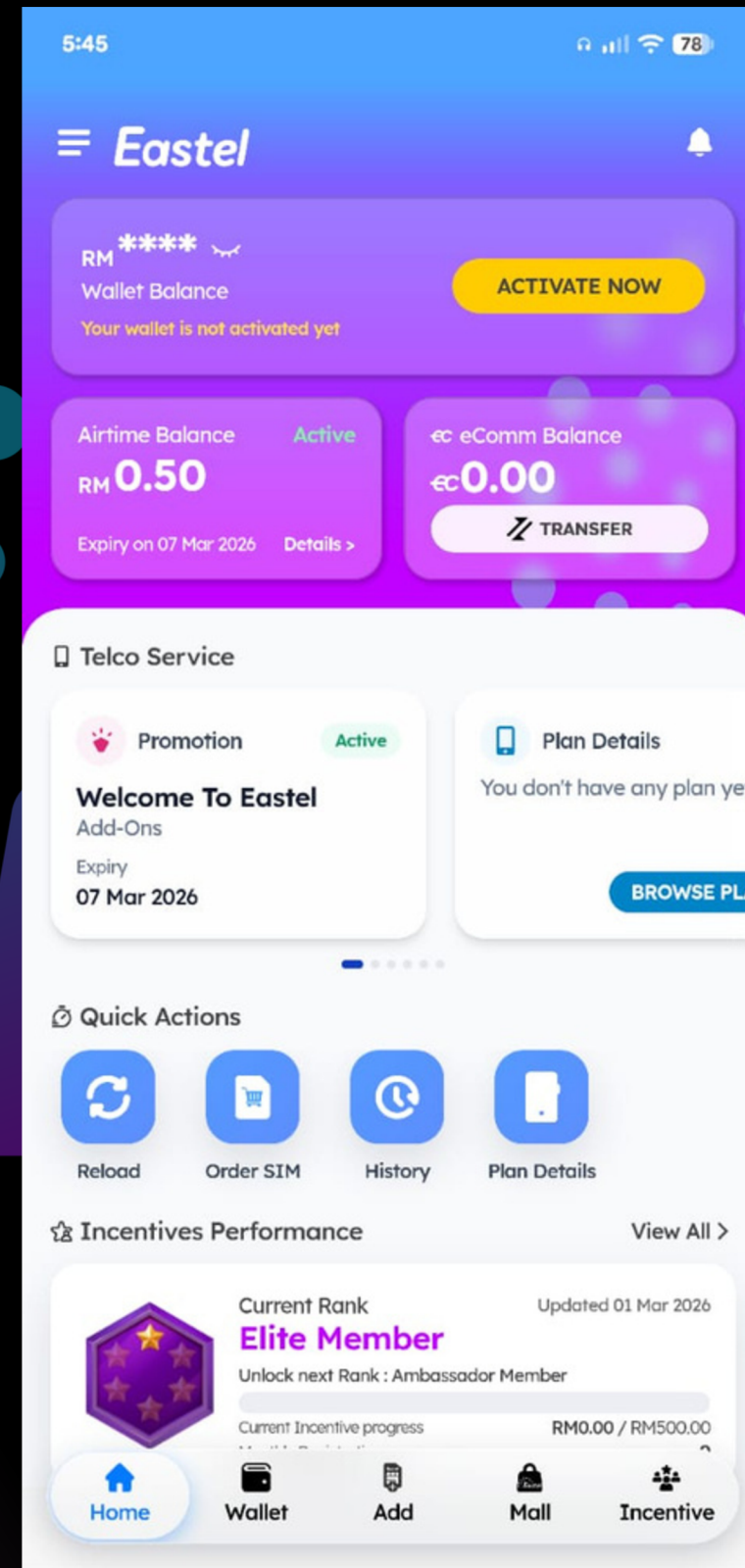
← CLICK HERE

CLICK HERE →

## STEP 15

### HOMEPAGE FOR EASTEL APP

This is the home screen of the EASTEL application, which means you are now using the app for the registered number.



## STEP 16

### DETAILS INFORMATION

On this page, the registered information details will be displayed. Please check and make sure all the information is accurate.

PHONE NUMBER  
MEMBER ID  
OWNER DETAILS INFORMATION

